



THORNBIRDS ACCOMMODATION RATES 2018

SHARING / TWIN RATES

Description	Monday to Thursday – per room		Friday to Sunday – per room		Max guests / room
	Excluding breakfast	Including breakfast	Excluding breakfast	Including breakfast	
Luxury room	R1080	R1200	R1180	R1300	2
Executive suite	R1380	R1500	R1480	R1600	2

*The Friday to Sunday rate applies to accommodation booked the day before a public holiday or on a public holiday

*Executive suites can only be booked as sharing or single rooms as beds cannot be split into twin beds as room has 1 queen / king size bed

SINGLE RATES

Description	Monday to Thursday – per room		Friday to Sunday – per room		Max guests / room
	Excluding breakfast	Including breakfast	Excluding breakfast	Including breakfast	
Luxury room	R790	R850	R840	R900	2
Executive suite	R1090	R1150	R1140	R1200	2

ROOM AMENITIES INCLUDE;

- Twin beds / King bed, en-suite bathroom with shower, TV, DSTV Compact, complimentary tea & coffee station, microwave, bar fridge air-conditioning & complimentary wi-fi. (Lounge, kitchenette & bath – for selected rooms – Wi-fi connectivity & signal can't always be guaranteed)

CHECK-IN & CHECK-OUT TIMES

- Please note that check in time is from 14h00 & check out time is by no later than 10h00
- Early check-ins & late check-outs can be arranged at an additional fee of R100-00 per hour but cannot be guaranteed & are subject to room availability. The same room cannot be guaranteed either
- Unauthorised early check-ins or late check-outs will be billed accordingly

BREAKFAST / LUNCH / DINNER

- All meal requirements must be arranged prior to check in
- Breakfast is only served from 7h30 until 10h30
- Breakfast consists of a Farm Fry-Up (2 slices of toast, 2 eggs, 3 rashers of bacon, grilled tomato, sautéed mushrooms, baked beans & a sausage), a small glass of juice & a cup of non-speciality tea or coffee
- Additional breakfasts for guest wishing to join you will be charged at R120-00 per person & 24 hours notification is required
- Thornbirds dining facilities during the evening will only be opened for a minimum of 6 guests staying over. Alternatively, meals will be served in the room. The dining facilities are open for dinner from 18h00 to 22h00
- Menus are prepared at the chef's discretion but you are welcome to forward any dietary requirements in advance. An additional surcharge and delivery fee is applicable for strict dietary requirements such as Halaal, Vegan or Kosher meals
- Guests are welcome to provide their own microwavable meals should they wish to. Please ensure you request cutlery & crockery from Thornbirds in advance (please do not put any tinfoil item in any microwave)

ROOM BEVERAGES

- All rooms are equipped with a bar fridge
- Beverages may be pre-ordered as per the room beverage list & your fridge will be stocked accordingly
- Thornbirds does not allow beverages to be brought onto the premises for consumption unless prior written consent has been received from Thornbirds management
- Thornbirds reserves the right to confiscate any beverage/s as well as charge a corkage fee for beverages brought onto the premises without management's consent

LAUNDRY SERVICES

- Laundry services are available at an additional cost
- Laundry services have a 24 to 36-hour turn-around time
- Thornbirds however does not offer dry cleaning services
- Guests are not permitted to utilise the laundry or any of the appliances at any time

CHILDREN

- The rooms at Thornbirds accommodate a maximum of 2 guests. Children under the age of 6 years are however welcome to share the room with their guardians providing that there is only 1 child.
- 1 Child 3 years or younger per room may share with his / her parents / guardians at no additional charge
- 1 Child older than 3 years but younger than 6 years may share with his / her parents at an additional rate of R165-00
- Thornbirds does not provide additional mattresses, linen, towelling or toiletries in these cases. An additional breakfast fee of R65-00 is payable per child under 6 years but older than 3 years when sharing a room with 2 guardians. This breakfast consists of 2 slices of toast, scrambled eggs, 2 rashers of bacon and a small glass of juice
- Children are not allowed to be left unattended in the rooms at any time
- Children are not permitted to use the swimming pool unsupervised. The pool is off-limits should there be an event taking place in the immediate surrounding area
- Use of the swimming pool is only permitted by prior arrangement with management

TERMS & CONDITIONS

- Rates quoted are in South African Rand (ZAR)
 - Rates include 15% VAT
 - Rates and availability are subject to change without notice
 - All reservations must be confirmed in writing by completing the Thornbirds check in form. Your reservation will be confirmed once Thornbirds has done so in writing
 - A maximum of 2 guests are permitted per room when booking a twin / sharing room and a maximum of 1 guest is permitted per room when booking a single room. Unauthorised guests will be billed at the full rate per person
 - The completed check in form together with a copy of the client's ID document and a copy of the front and back of the client's credit card as well as a 50% deposit is required to secure a booking
 - No booking will be confirmed without a copy of the signed quotation, a copy of ID & proof of payment of the deposit
 - A retainer fee of R800-00 per room is payable in cases of loss / damage to Thornbirds property. This fee will be refunded within 5 working days
 - Any amount exceeding this retainer fee in the case of any breakage / loss / damage to Thornbirds' property will be payable before departure
 - Furthermore, a 50% deposit is required to secure a booking
 - Full payment is required no later than 7 days prior to check in
 - All outstanding bills such as laundry, beverages etc must be settled before checking out
 - Additional services such as laundry, beverage tabs etc. will not be permitted if credit card details have not been received
 - Thornbirds reserves the right to change quoted rates accordingly should Government change the percentage level of VAT or introduce any other tax levy
 - Thornbirds reserves the right to charge for any damages or loss of Thornbirds property
 - Lost keys are charged at R800-00 as the lock will be replaced & a call-out fee will be paid to a locksmith
 - All non-guaranteed bookings will be released at Thornbirds' discretion should no prior arrangements be made to secure your reservation
 - All booking amendments or cancellations must be done in writing
 - Guests are requested to keep noise levels down & to respect other guests at Thornbirds. Guests who do not adhere to this will be asked to vacate the premises
 - All rooms are non-smoking
 - Right of admission is reserved & Thornbirds reserves the right to evict any person/s at any time should there be any irregularities on the guest's behalf
 - Commissionable rates are available upon request
- The following charges will apply for cancellations made;

Cancellation Notification Period	Percentage of total quote amount forfeited
21 days or more	0%
Less than 21 days but more than 14 days	25%
Less than 14 days but more than 7 days	50%
Less than 7 days but more than 72 hours	75%
Less than 72 hours	100%
An administration fee of R100-00 is payable regardless of the notification period	

Activities in & around the area:

- Shopping Malls; Mall of the South / Trade Route Mall, Lenasia / The Glen Shopping Centre / Southgate Mall
- Museums; Apartheid Museum at Gold Reef City
- Casino; Gold Reef City Casino & Theme Park
- Golf; Eye of Africa Golf Estate
- Equestrian; Horse riding & hiking trails near Eye of Africa on in the Klipriviersberg Nature Reserve
- Sports Stadiums; Soccer city (FNB) Stadium / Ellis Park
- Tours; Soweto / Sharpeville

Please note: Viewings are permitted by appointment only!

Please do not hesitate to contact us should you have any queries or wish to make an appointment to view our facilities.

Thornbirds Conference & Wedding Centre
T: 011-948-6001 (Office hours – Monday to Friday, 8h00 to 17h00)
F: 086-636-7472
C: 079-526-0348 (After hours)
Email: mail@thornbirds.co.za
For more information, please visit: www.thornbirds.co.za

